



News Release

FOR IMMEDIATE RELEASE

GEUS CUSTOMER SERVICE CENTER TEMPORARY CLOSURE

(February 11, 2021-Greenville, Texas) GEUS' Customer Service Center located at 2810 Wesley will be closed effective immediately due to inclement weather.

Employees will be available to assist customers via email, website or by phone. Payments can be made online, thru Pay-By-Phone or the mobile app. These precautions were implemented to protect customers, employees and to lessen traffic on our community's roadways.

The Electric Reliability Council of Texas (ERCOT) is expecting record electric use as a result of the extreme cold temperatures that have already reached much of the ERCOT region.

"This statewide weather system is expected to bring Texas the coldest weather we've experienced in decades," said ERCOT President and CEO Bill Magness. "With temperatures rapidly declining, we are already seeing high electric use and anticipating record-breaking demand in the ERCOT region."

"GEUS' long-standing commitment to systematic tree trimming becomes invaluable during these periods of potential snow and icy weather," said GEUS General Manager Alicia Hooks. "We stand committed to providing as reliable service as possible during this unusual weather event," Hooks added.

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GEUS became the first municipally-owned electric utility in Texas in 1891. 110 years later it became the first municipally-owned cable television and high speed Internet operation in Texas. GEUS offers these services to the 26,000 plus consumer\owners living in the Greenville, Texas area located approximately 50 miles East of Dallas, Texas. GEUS is uniquely governed by an autonomous board of trustees that is appointed by the Greenville City Council. Steps were taken by the Texas Legislature in 1989 to allow this type of governing structure. For more information about our 130+ years of public power history or the services we offer, please visit our web site at www.geus.org