



APPLICATION FOR RESIDENTIAL UTILITY SERVICE

2810 Wesley St. • Greenville TX 75401 • (903) 457-2800 • Fax (903) 454-9249

Application requirements: 2 forms of identification and property lease agreement

Date: _____ Account Number: _____ - _____

Name: _____ Gender: () M or () F

Service Address: _____ Service Request Date: ____/____/____

Mailing Address (if different): _____

Previous Address: _____ Do you need to transfer services?: Yes (___) No (___)

Disconnect Date for services at previous address: ____/____/____ Previous Account Number: _____ - _____

Social Security # (optional): ____/____/____ Drivers License or ID#: _____ State: _____

Date of Birth: ____/____/____ Home Phone#: (____) ____-____ Work Phone #:(____) ____-____

Employer's Name, Address, & Phone#: _____

Co-Applicant: _____ Date of Birth: ____/____/____

Social Security #(optional): ____/____/____ Drivers License or ID#: _____ State: _____

Please list name(s) of all occupants who will reside in home:

Have you had services previously with GEUS-City of Greenville? Yes (___) No (___)

Do you rent () or own () Landlord's Name: _____ Phone# (____) ____-____

Would you like for your account to be marked as CONFIDENTIAL? Yes (___) No (___) Passcode (Optional): _____

DEPOSITS BASED ON CREDIT HISTORY FROM EXPERIAN CREDIT BUREAU OR CURRENT UTILITY LETTER OF CREDIT-Acceptance will allow GEUS to check once annually if needed while service is active: ACCEPT () DECLINE ()

The Applicant, whose signature appears below, applies to GEUS for some or all of the following services: Electric, Water, Sewer, Garbage, Cable TV, Internet and other services incident thereto, to be supplied at the address herein described, and upon request, at any other local address to which Applicant may move. The Applicant agrees to pay for said services as bills are rendered therefore, in accordance with the rates, rules and regulations as provided in the City Charter or by City Ordinances as now existing or as may be enacted and in effect at the time of delivery, regardless of who the consumer might be. The Applicant further agrees to release and discharge said GEUS or the City of Greenville from a liability for damages suffered (1) by reason of electric or water currently furnished to the premises, or (2) by reason of interruption, discontinuance or disconnection of service hereunder from any cause other than negligence by GEUS or the City of Greenville or (3) by reason of the condition, maintenance, location, or existence of any of the facilities, fixtures or systems located on or adjoining the property supplied and by which services are furnished and delivered. Service requests for disconnections will be processed within 48 hours.

Applicant agrees to follow all current or as amended policies and procedures established in the Greenville City Ordinances and GEUS Service Policy. Such policies and procedures can be found on the links provided below.

www.geus.org/pdf/GEUS-Service-Policy.pdf

<http://z2.franklinlegal.net/greenville-flp>

Applicant

Date

Co-Applicant

Date

CONNECTION QUESTIONNAIRE

Would you be interested in the GEUS Prepaid metering program? Y N

Is anyone in the home on a life support system?
Please notify us immediately if this changes. Y N

Would you like your payments drafted from your Bank Account?
(Visit Website www.geus.org/payonline for enrollment.) Y N

Do you have another person or agency you would like a copy of
your statements mailed to? Y N

You may apply for the GEUS Late Charge Waiver program if your
income is received only once per month and the bill due date does
not fall within the range of your income. Would you like additional
information on this program? Y N

Customer with low family incomes can apply for a hardship discount.
A hardship discount is granted to residential consumers who qualify for
Earned Income Credit on the consumers Federal Tax Return,
or have an annual income of less than \$33,362.00 per year. Would you
like additional information on this program? Y N

Residents within the City of Greenville are required to use a 96 gallon
garbage toter that is supplied through IESI. Does the address you are
moving to have the toter? Y N

Sewer Rates are billed on a winter quarter average, all new consumers
have the option of choosing to be billed according to the consumption
of water used, or to be billed by the average family consumption
of 6200 gallons. The cost of 6200 gallons equals \$28.30 and would be
billed monthly until a personal winter quarter average is obtained.
A winter quarter average will be applied to all consumers based
on actual water consumption used during the months of December
through March of each year and will change annually with the April
billing statements. Please indicate which option you would like. Winter Quarter
Consumption

**Please note: The option chosen will not be changed until your
personal WQ has been averaged.**

I acknowledge that the above information has been explained to me, and understand the options I have
chosen will be applied to my account and any forms to be filled out must be returned within 10 days of the
date of connection.

Applicant's Signature Date _____



Social Security Number Privacy Policy

Protection of Information

GEUS recognizes the importance of maintaining the confidentiality of the social security # and shall protect this information at all times by storing it electronically. Access to this information shall be limited to GEUS\City of Greenville customer service employees only. This information shall be destroyed approximately four years after the customer terminates all services unless kept for collection purposes. This information may be provided to credit or collection agencies.

I acknowledge receipt of this privacy notice.

Printed Name

Date

Signature of Applicant



Application for Residential Cable / Internet Services
 2810 Wesley St. ♦ Greenville, TX 75401 ♦ (903) 457-2800 ♦ Fax (903) 454-9249

*****If applying for other services you must contact GEUS electric customer service *****

**PLEASE DETACH THIS PORTION OF THE APPLICATION
 AND CONTACT CABLE & INTERNET DEPARTMENT FOR SERVICES**

Name: _____ Gender: () M or () F

Service Address: _____ Service Request Date: ____/____/____

Additional services available: Cable Television () High Speed Internet ()

CABLE SERVICES ARE BILLED ONE MONTH IN ADVANCE

Cable Services: (check only one) Economy _____ Economy Plus _____ Digital _____ HDTV _____ # of Outlets _____

Premium Channels: HBO _____ Showtime/Movie Channel _____ Cinemax _____ Encore/Starz _____ Diversion Greenville _____

Internet Services: Yes _____ No _____ Customer Owned Modem: Yes _____ No _____

Would you like Pay Per View Privileges: Yes _____ No _____ Limited monthly amount \$ _____

If applying for Internet Service, what operating system are you using? _____

If applying for HDTV you may supply your own connection cables, or we can supply cable for a fee of \$25.00.

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 Acceptance will allow GEUS to check once annually if needed while service is active:
 ACCEPT () DECLINE ()**

 Applicant's Signature

 Date