



emPOWER Terms and Conditions

Households requiring uninterrupted electric service and currently registered in GEUS' Medical Emergency Program are not eligible for emPOWER.

Customers must have single-metered, single-phase residential accounts that meet GEUS' electrical metering specifications to participate in the program.

emPOWER Card purchases can be made at GEUS 6000 Joe Ramsey Blvd., GEUS 2821 Washington St. available Monday through Friday 8:00 -5:30, and City of Greenville Public Safety Bld. 3000 Lee St. 24/7. Purchases must be made with **cash only**.

Customers who owe balances to GEUS for energy used before the emPOWER Program meter installation must agree to pay the arrears at 30% to 50% of all emPOWER Card purchases until the amount is paid in full. Any balance over \$500.00 must be paid at 50% and all balances below \$500.00 must be paid at a minimum of 30%. It is the customer's responsibility to notify GEUS when the balance drops below \$500.00.

Customer must pay the \$10.00 advance credit provided by GEUS when the first purchase of energy is made. (All meters are equipped with a credit to ensure service until the card is inserted).

Customer understands that a 9 Volt battery must be installed to ensure proper operation of the display. GEUS will provide the initial battery (included with the emPOWER unit) and customers are responsible for replacement batteries.

Customers are responsible for tracking their energy usage and remaining credits (through the emPOWER unit display) and for purchasing additional energy credits. Customers understand that power will go off when the energy credits reach zero (0).

Customer must ensure that GEUS has access to emPOWER meters at all times. Although GEUS will not have to access the meter every month, they must have access when needed.

Customers understand they will be charged the full replacement amount for missing or damaged equipment along with any additional fees required to restore energy.

Customers understand that GEUS will furnish, install, maintain, and own the emPOWER equipment.

In the event that other utility services have been disconnected for non payment, GEUS reserves the right to disable purchases for electricity until the accounts are satisfied.

If you have a deposit on the emPOWER unit, a refund will be processed upon the return of the unit in good condition or applied accordingly.

I have read and understand the above terms and conditions in regard to the GEUS emPOWER Program and agree to stay on the GEUS emPOWER Program for a period of no less than 12 months. Should I decide to discontinue the GEUS emPOWER Program, I understand that I may be subject to additional deposits and such additional deposits must be paid in full prior to connection.

Signature

Date

Service Address _____

Account Number _____