



## News Release

FOR IMMEDIATE RELEASE

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### **GEUS RECOGNIZED FOR RELIABLE ELECTRIC SERVICE TO THE GREENVILLE COMMUNITY**



**We are proud to receive this recognition. It is a testament to the hard work of all our staff to ensure that we keep the Greenville community powered.**

**GEUS General Manager, Alicia Hooks**

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**Greenville, TX-May 23, 2024**-GEUS has received national recognition for achieving exceptional electric reliability in 2023. The recognition comes from the American Public Power Association (APPA), a trade group that represents more than 2,000 not-for-profit, community-owned electric utilities.

APPA helps electric utilities track power outage and restoration data through its subscription-based eReliability Tracker service. Once per year, APPA's Reliability Team compares this data to national statistics tracked by the U.S. Energy Information Administration for all types of electric utilities.

"It's encouraging to see year after year that public power's track record for providing highly reliable service is backed up by data," said APPA Director of Research and Development Paul Zummo. "These utilities are the best of the best when it comes to keeping the lights on. And these communities should be proud of their local power providers and appreciate the hard work that goes into earning this recognition."

Nationwide, the average public power customer has their lights out for less than half the amount of time that customers of other types of utilities do.

"We are proud to receive this recognition. It is a testament to the hard work of all our staff to ensure that we keep the Greenville community powered," said Alicia Hooks, GEUS General Manager.

GEUS' 2023 Average Service Availability Index was 99.99% meaning that the Greenville community had electricity available 99.99% of the year.

(30)

In 1891, GEUS became the first municipally-owned electric utility in Texas. More than a century later, in 2001, it also became the state's first municipally-owned television and high-speed Internet operation. GEUS provides these services to over 30,000 consumer-owners in the Greenville area, about 50 miles east of Dallas. One of the unique aspects of GEUS is that it is governed by an autonomous board of trustees appointed by the Greenville City Council. This structure was made possible by the Texas Legislature in 1989. To learn more about GEUS' 130+ years of public power history or the services it offers, please visit its website at [www.geus.org](http://www.geus.org)