



## News Release

**FOR IMMEDIATE RELEASE**

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### **GEUS DRIVE THRU CLOSURE - UTILITY PAYMENT OPTIONS**

(April 2, 2020-Greenville, Texas) Due to increased spread of COVID-19 in Hunt County and the need to protect essential GEUS employees from possible exposure, GEUS is suspending drive thru services at the Customer Service Center effective Monday, April 6, 2020. While many GEUS employees are working remotely, essential employees are required to continue to work onsite and throughout the community to ensure vital electric and Internet services are reliable and available.

GEUS customers wishing to make cash payments on their utility bill will need to do so at one of these local stores or any other Fidelity Express affiliate locations.

Discount Gas Tobacco and Beverage	6002 Wesley
Everest Mart	5552 Hwy 224
Gateway 53	7717 Wesley
Prime Stop	4414 Wesley
Prime Stop	6310 Wesley
Quick Stop	6307 Wesley

Customers will not be charged a fee for this service and simply need to provide their first and last name, phone number, and their GEUS customer account number when making payments. Fidelity Express cannot process payments to pre-pay cards.

Customers on GEUS' pre-pay plan may add money to cards at these designated locations.

Greenville Food Mart	5207 Wesley
Mr J's	4220 Lee
Prime Stop	4414 Wesley

GEUS will continue to accept non-cash payments thru the drop box located on the north east corner of the Customer Service building.

Many other payment options are available including pay-by-phone thru 903-457-2800, online pay at [www.geus.org](http://www.geus.org), bank draft, mobile application or by USPS mail.

Customers who are unable to pay their bill should contact GEUS at 903-457-2800 or [customerservice@geus.org](mailto:customerservice@geus.org) to make payment arrangements.

If you need assistance with your GEUS bill, please visit [www.geus.org](http://www.geus.org) for a list of agencies that provide utility bill assistance programs. GEUS' low-income electric assistance program is available to qualified pre-pay applicants through FISH Ministries.

"GEUS continues to evaluate and adjust our operations as this unprecedented event evolves with a focus on maintaining the reliability of the community's electric and communication grids while remaining available to serve customer's needs," said GEUS General Manager Alicia Price. "I urge GEUS customers to utilize electronic or phone payment options when possible for their safety," Price added.

## **WAVE-DON'T SHAKE**



Instead, greet each other with a nod or a wave. The virus can be passed from one person to another by shaking hands and then touching your eyes, nose and mouth.



(30)

GEUS became the first municipally-owned electric utility in Texas in 1891. 110 years later it became the first municipally-owned cable television and high speed Internet operation in Texas. GEUS offers these services to the 26,000 plus consumer\owners living in the Greenville, Texas area located approximately 50 miles East of Dallas, Texas. GEUS is uniquely governed by an autonomous board of trustees that is appointed by the Greenville City Council. Steps were taken by the Texas Legislature in 1989 to allow this type of governing structure. For more information about our 125+ years of public power history or the services we offer, please visit our web site at [www.geus.org](http://www.geus.org)